

SUMMER 2022

# connect

## BUSINESS

### Inside this issue...

Free roaming in O2's Europe Zone

Gas & Electricity tariff advice is here

How secure is your network & data?

Horizon Collaborate new features

Top tips, enhancements & flexible working solutions for your mobile

Staff awards

Win hospitality tickets



### NEW Apple iPhone SE 3rd Generation £28\* a month

Unlimited calls & texts, 20GB Data

Lightning fast A15 Bionic chip and fast 5G. Big time battery life and a superstar camera. Plus, the toughest glass in a smartphone and a Home button with secure Touch ID.

Available in three colours – Midnight, Starlight and Product Red

\*Offer based on new iPhone SE 64GB, £28 a month plus VAT on a 36-month contract term, billed as £16 from O2 and £12 Refresh from ADSI Ltd, subject to credit check. Handset subject to availability, offer may be withdrawn at any time.



### NEW Samsung Galaxy Tab A8 £25\*\* a month, unlimited data

Offer includes Galaxy Tab A8, 10.5, 32GB LTE.

Versatile tablet with 32GB memory perfect for work, surfing, gaming, shopping, music and much more.... Use it anywhere and connect with our Unlimited Data deal

\*\*Offer based on new Samsung Galaxy Tab A8 LTE, £25 plus VAT on a 36-month contract term, subject to credit check. Unlimited data refers to O2 Unlimited Data package (650GB & 35GB EU Fair Usage). Tablet subject to availability, offer may be withdrawn at any time.

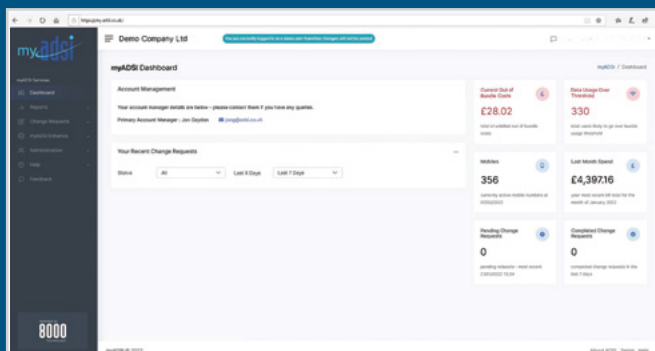
Tel: 01268 495555

# So, you have your mobile phone... what else can we help you with?

At ADSI we pride ourselves on being more than just a mobile phone contract provider. Our portfolio of solutions and services can enhance your mobile experience and increase flexibility in today's busy working life.

Want to find out more?  
Contact us on  
01268 495555

## My adsI Customer Portal



What if you could make changes and administer your O2 account without having to contact your Account Manager each time? You now can, with our bespoke portal - MyADSI. Place bars, swap SIMs, lock numbers, create & allocate cost centres, view billing, retrieve reports, view spend caps, data usage, charges and utilisation – all online easily and quickly. This service is free, some of the features may be chargeable.

## Repairs and Warranty

If you need assistance with a broken, faulty, lost/stolen handset, replacement SIM etc. Simply contact us during opening hours (Monday to Friday 8.30am -5.30pm). If your device is out of warranty, repairs will be chargeable.



## Handset Support

Need help setting up a new device or struggling to implement some features?

Take a look at our support pages; <https://www.adsi.co.uk/handset-support/> - lots of manufacturers and our own help pages to assist you or our mobiles support team may be able to help you.



## Mobile Protection Plan

Protect your mobile devices with one of our plans: cover for theft, loss, breakdown, accidental or screen/liquid damage.

Plans start from **£3.99 a month**, with group cover available. You get worldwide loss and damage cover if you're a UK resident and if your handset can't be repaired you will get a replacement.



## Mobile Device Management (MDM)

By deploying ADSI MDM you can easily manage and safeguard mobile devices, applications, documents and content with a range of flexible solutions to help meet your company needs. It can assist in business GDPR compliance by managing and controlling data; securely and effectively, knowing how and where it is being used. Quick and easy to enrol, **MDM Plans are available from just £2.49 a month.**



## Free Roaming

Great news for travel this year... free EU roaming for O2 customers!

### Power to the people

Standard O2 Tariffs come with free roaming in their Europe Zone, meaning when you travel to Europe roaming in O2's Europe Zone will be included in your UK allowance (unless you have a special tariff).

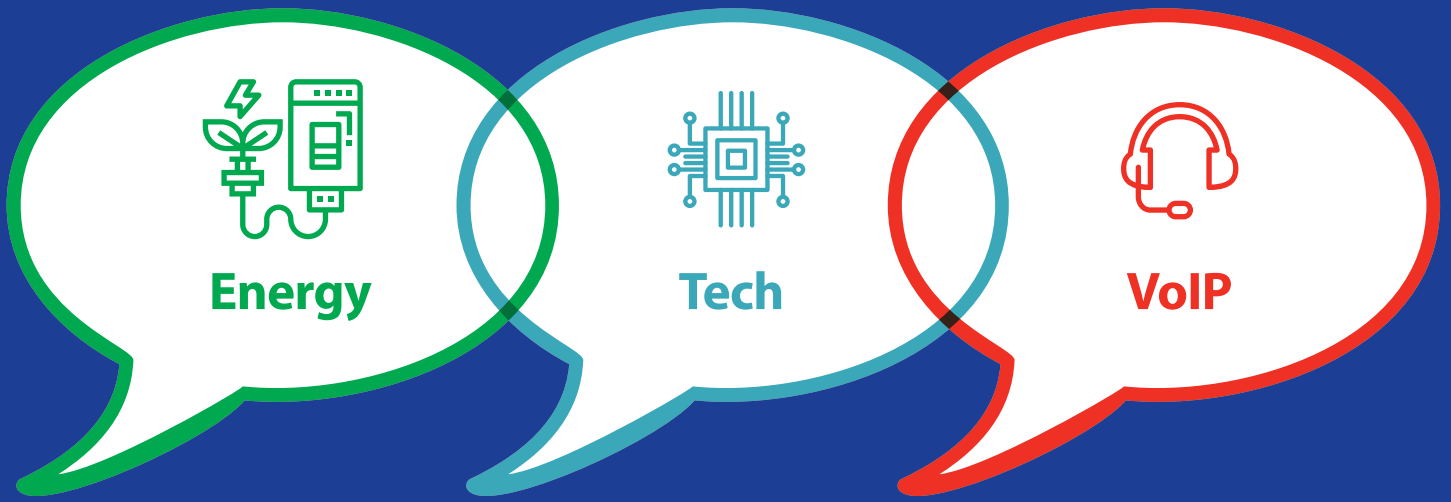
- Roam using your phone across 48 destinations and call and text back to the UK at no extra cost.
- Your minutes, texts and data allowances will work in O2's Europe Zone, just like they do at home.
- O2's Europe Zone includes all EU/EAA countries and the Channel Islands, Switzerland and Monaco.

### What about data?

When you use data in any of the 48 countries in O2's Europe Zone you have your full UK monthly allowance available to you. It'll come out of your monthly allowance, just like it would in the UK, if you're on an eligible tariff. Make sure you have Data Roaming switched on!

If you run out of data whilst in our Europe Zone, you can buy more - the options and cost are the same as in the UK. If you buy more data and don't use it all before returning from our Europe Zone, you'll still be able to use it when you're back in the UK. If you buy more data in the UK and then go in the Europe Zone, you can also use it there.

For help or advice on using your mobile abroad, get in touch with your account manager on 01268 495555.



# Speak to our Experts

## Gas & Electricity Bills giving you nightmares?

Dominating the news in the Spring was the unwelcome energy rises. We were told to sit tight and not change providers for the time being, but is that the best option for you?



Ask our experts to check your tariff and latest bills - its free advice and if we can help you, we will – got to be worth that call!



01268 495555



[energy@adsi.co.uk](mailto:energy@adsi.co.uk)

## In our changing world, how secure are your systems?

### Cyber Security threats and data breaches

Where are they coming from and what can you do to protect yourself?

Not every business has the time, resource or technical ability to keep up with the latest cyber threats. Banish the worries by speaking to our team of Tech experts. Whether it be Cyber Essentials, Firewall Security at the perimeter, Cloud Backup, Anti-Virus, Anti-Spam, Endpoint Protection or Email Security, we advise and recommend system protection solutions covering all the key aspects you need.



Receive  
**25% OFF**  
any technical  
work quoted

Take advantage of our free Tech Consultancy, specializing in Cyber security & Cloud Solutions



01268 495566



[info@adsitech.co.uk](mailto:info@adsitech.co.uk)

Quote NEWS22 to get 25% off any technical work quoted, t&cs apply.

## Still using JUST your mobile number to advertise your business?

**Scenario:** you're searching for a product/service... which number gives you more business confidence to call? The mobile or the landline?



**Marketing fact:** a landline number gives your business more credibility and customer assurance and presents an established image for your business.



No need to divert or miss calls whilst on the move, you can receive and 'make' calls from that landline number, from your mobile, wherever, whenever. Set up is easy, quick and cheap – speak to our VoIP specialist to order yours!

A virtual landline number costs just  
**£17.95\***  
a month



01268 495555



[voip@adsi.co.uk](mailto:voip@adsi.co.uk)

\*£17.95 per month. Terms & Conditions apply, full details upon application. Calls in excess of the free 2000 and international calls are chargeable. Offer may be withdrawn at any time

Need a larger telephone system with hosted extensions for an actual office/building?  
Ask about ADSI VoIP our cloud-based system for small to medium enterprises.

## Staff Awards

This year we celebrated Long Service Staff awards to several staff;

For 10 years' service;



**Carly Rand**  
HR Manager



**Brad Foote**  
Senior Relationship  
Manager in Mobiles

For 5 years' service;



**Adam Peake**  
IT/Infrastructure  
Team Leader



**Nicholas Spreadborough**  
Product Manager



**Simon Field**  
Energy Account Manager

Also Pete Coveney, our Maintenance Manager celebrated 10 years' service.

October 2022 brings our ADSI 20-year anniversary too – exciting!

## Contact us

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Christy Court  
Basildon  
Essex SS15 6TL

**Telephone** 01268 495555  
**Email** solutions@adsi.co.uk  
**Web** www.adsi.co.uk

## Who's who...

**Adrian Spreadborough**  
Managing Director

**Jon Gaydon**  
Corporate Sales Manager

**David Sullivan**  
Sales Director ADSI Tech

**Clare Ladd**  
Sales Admin Manager

**Jackie Robinson**  
Finance & Operations Manager

**Karly Pavitt**  
Sales Operations Manager

**Sue Dennison**  
Marketing Manager

**Carly Rand**  
HR Manager

# WIN EVENT TICKETS FOR TWO

Enter our Summer customer draw to win tickets to a sporting or entertainment event this year.

Simply email [marketing@adsi.co.uk](mailto:marketing@adsi.co.uk) with your name and company details – you'll be entered into a draw at the end of July to win 2 tickets.

First 2 names drawn will be contacted and offered tickets, event tbc but likely to be an O2 concert or a Sporting event.

***Be in it to win it!***

## Virtual Meetings

Over the last few years' we've all had to adapt to new flexible ways of working and whilst virtual meetings via zoom, teams skype etc were essential at the time, they do seem to be here to remain. The obvious benefits include time spent and travel time/costs!

As such we are happy to offer virtual meetings with your Account Manager, if you would prefer this to a phone call ***Just book one in with your account manager!***



**We've just released our new ADSI video, just search YouTube for ADSI and our logo.**

We also have some videos of the Account Managers on our channel so do take a look through!