

Business Tech Support

*Providing comprehensive IT Services
and Support for your Business*

Reduce costs

Save time and effort

Improve efficiency



Telephone 01268 495566 Email info@adsitech.co.uk www.adsitech.co.uk

mobiles

fixed voice
& data

IT services
& support

property

VoIP

energy

Technology Experts you can trust

ADSI Tech offer a range of cost-effective IT Solutions and Support with on-going account management including;



Comprehensive IT Support Packages



Technology Systems Design



Hardware and Software installation, monitoring, and maintenance



Cloud Backup Solutions



Application Integration



Training and Support



Cyber Essentials Certification



Risk Assessments and Audits



Remote Desktop management



Integrated Security Solutions



Microsoft Exchange Server and Microsoft 365



Bespoke IT Projects

About Us

Founded in 2002, ADSI Tech is part of the ADSI Group. Based in Basildon, Essex, our Team of friendly, professional experts are on hand to advise, manage and support all your IT requirements.

We are proud to have a great team here at ADSI, experienced in Information Technology specialising in programming, networking & infrastructure, software and hardware support. We identify trends and recurring

issues to isolate the root causes, plus find the solution to stop those issues reoccurring.

Our capability and effectiveness sets us apart from the rest, all our processes adhere to best proactive ITIL service management, with continuous review of customer satisfaction to improve future performance. We work closely with our technology partners to ensure staff are trained and accredited to the highest standards.



Ensure your business remains connected and protected...

Accredited Security Solutions

Not every business has the time, resource, or technical ability to keep up with the latest cyber threats. Our range of solutions provide proactive protection of your business covering all the key security aspects.

Whether it be Cyber Essentials, Firewall Security at the perimeter, Anti-Virus, Anti-Spam solutions, Endpoint Protection or Email Security, we can provide the right solution for your business now, and for your long-term plans.

Cyber Essentials and Cyber Essentials Plus

Cyber Essentials is a Government initiative encouraging business and organisations to adopt good practice in information security and is seen as the benchmark in network security.



A Cyber Essentials Certification can help your organisation in many ways;

- ✓ Reassure and build confidence with customers; their data is secure with you and you take cyber security seriously

- ✓ It protects your business and means less issues, less downtime

- ✓ It is a baseline for GDPR compliance

- ✓ Be listed on the Directory of organisations awarded Cyber Essentials

- ✓ The certification is required for most local Government tenders

- ✓ Attract new business with the assurance that you have cyber security measures in place – it could be the difference between winning and losing that important contract!

We can assist you in getting accreditation for your business, our understanding of the assessment questions and application will get you the accreditation you need. The process can be difficult to understand if you do not have a technical IT background or you have a complex company structure and so our expert team will deal with the process for you.

Cloud Services

Secure Backup Services

It's not all about Backups, it's about the restore too! As a Cloud Backup Service Provider, we also offer comprehensive backup service with all data replicated between 2 UK data centres with ISO 27001 accreditation.

Anti-Virus & Anti-Spam Solutions

As a business partner with numerous anti-virus and anti-spam providers such as Barracuda and ESET we have a large portfolio of business firewall solutions to ensure the security of your systems and data.

IT Support Plans

Our Flexible Service Plans provide full support and complete responsibility for your overall IT requirements, managing day-to-day services and providing long term advice regarding IT-related business issues. From one-off projects to fully integrated IT support packages we are there for your requirements today and in the future.

Tailored Support Plans to meet your Business needs and budget.

Bronze

- ✓ Unlimited telephone, email and remote support with 4-hour response
- ✓ Manned support desk from 9am to 5pm (Monday to Friday)
- ✓ Daily backup checks
- ✓ One preventative maintenance report per annum
- ✓ Onsite visits charged at a reduced rate

£179 a month

1 Physical Server and up to 5 devices
Additional machines @ £20 per device (max 10 devices in total)

Silver

- ✓ Unlimited remote support (1 hour critical & 2 hours non-critical)
- ✓ Unlimited onsite support (4 hours critical & 2 hours non-critical)
- ✓ Manned support desk from 8.30am to 5.30pm (Monday to Friday)
- ✓ Daily networking monitoring
- ✓ Two preventative maintenance checks with report per annum
- ✓ Dedicated account manager
- ✓ User management

£289 a month

1 Physical Server and up to 5 devices
Additional machines @ £25 per device (max 25 devices in total)

Gold

- ✓ Unlimited remote support (30 minute critical & 1 hour non-critical)
- ✓ Unlimited onsite support (2 hours critical & 4 hours non-critical)
- ✓ Manned support desk from 8.30am to 5.30pm (Monday to Friday)
- ✓ Daily networking monitoring
- ✓ Four preventative maintenance checks with report per annum
- ✓ Dedicated account manager with quarterly performance reviews
- ✓ User management
- ✓ Application support
- ✓ Strategic development

£389 a month

1 Physical Server and up to 5 devices
Additional machines @ £30 per device (no max)

Minimum 12 month contract, terms and conditions apply, prices are plus VAT, payable by Direct Debit

Tech Services

We can also help you with a host of other services including;



One-off Projects and Systems Design



Risk Assessments and Audits, Disaster recovery plans



Remote Desktop management



Network and Infrastructure implementation



Microsoft Exchange Server and Microsoft 365



Staff training



Application Integration



Hardware and Software requirements



VoIP Telephony systems

ADSITech, Alexander House, Christy Court, Basildon, Essex SS15 6TL
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