

AUTUMN/WINTER 2021

connect

BUSINESS

Inside this issue...

MyADSI Portal

5G FAQs

Cyber Essentials

ADSI Cloud
Backup Solutions

Offices to Rent

NEW Apple iPhone 13 from £43* a month



Free handset, unlimited minutes, texts and data. Choose from Midnight, Blue, Pink, Starlight or Red.

The stylish new iPhone 13 boasts a durable flat-edge design tough ceramic shield, water resistant, ultra-wide camera, super retina XDR display, A15 Bionic speed, 5G, Face ID and much, much more!

*Offer based on new iPhone 13 128gb. £43 a month plus VAT, on a 36 month business contract term, billed as £25 from O2 and £18 ADSI Refresh, subject to credit check. Unlimited data is subject to O2 fair usage policy of 650gb/month. Handset subject to availability, offer may be withdrawn at any time.

LIMITED STOCK! Samsung Galaxy Tab A7 10.4"

With UNLIMITED DATA just £25 a month
Versatile Tablet with 32gb memory perfect for surfing,
gaming, shopping, music and of course work...

*Offer based on 36 month contract term, tablet FOC, £25 billed monthly by O2, business users only, subject to credit check. Unlimited data is subject to O2 fair usage policy of 650gb/month. Tablet subject to availability, offer may be withdrawn at any time.

O2
business

Direct
Partner
Network



Tel: 01268 495555



MyADSI puts YOU in control of your mobile account

Access to the self-service portal will give you the convenience of being able to manage your mobile account online, quickly and easily. Once registered, you can carry out simple changes to your mobile account without having to contact your Account Manager. Download invoices, carry out changes and manage your mobile phone base in just a few clicks.

Features and functions* include;

- Place Bars and swap SIMS easily and quickly
- Create and allocate cost centres to suit your accounts
- Add names, departments, email addresses against MPNs
- Add additional, pre-defined, fields of your choice to assist reports, for example, location, car registration, titles, groups
- Lock a mobile number down so other users are unable to change settings
- Retrieve past bill manager emails & invoices
- View spend caps, usage and utilisation
- View data usage, out of bundle charges and unbilled charges
- Our Enhance suite of additional reports and features allow for greater visibility and more flexibility on managing your account, for instance you can create and activate spend and charge warnings. When used in conjunction with our Mobile Device Management service you also have access to device location.

**some features and functions are chargeable*

Ask your Account Manager for a Demo

5G FAQs

5G is more than just pure connectivity. It has the potential to unlock new experiences and increase productivity around all the things that matter most, so you can transform your business and live life without wasting a moment. O2 have pulled together the most frequently asked questions on 5G...

What is 5G?

5G is the next generation mobile network, which currently offers faster network speeds and, in the future, will connect more people and more things than ever before and pave the way for new and innovative use cases.

What are the benefits of 5G today?

5G's journey is only just beginning and it will take around 3-5 years to realise its full potential. Today, users are benefiting from the first of the 5G capabilities meaning they're making the most of greater capacity and faster speeds.

What is a Private Network and how is that different to 5G?

Private Networks, whether on 4G or 5G, sit outside public networks. O2 works with businesses to develop a network on their premises or covering the area they work; it enables businesses to have their own, secure 'mini network'.

How fast is 5G and is it more secure than 4G?

O2's 5G network can be up to 10 times faster than the 4G network. However, many things can impact data speeds such as: the device you're using, the mast you're connected to, how many people are using the network in that area, or even how far away you are from the mast. Improved latency will also help here too, making transactions feel responsive and faster.

Like 4G, 5G has carrier grade security built into it. However, 5G's inbuilt security will continually evolve over time to protect customers and businesses from future online threats.

Is 5G a greener technology than 4G?

O2's 5G network enables more devices to be connected, using less energy than it would if they were connected over our 4G network. In this way, it's our most energy-efficient network yet.



Latest News...

O2 Excel Partner

As part of the All Blue Business Partner programme from O2, we have been awarded an Excel Partner accreditation



Mobiles Team restructure

We've seen more than a few changes over the last 2 years, and we are pleased to have the entire ADSI staff back in the office.

Jon Gaydon, Corporate Sales Director is heading up our Mobiles Team, and is assisted by **Clare Ladd**, Sales Admin Manager.

If you're unsure who is your Account Manager, do give us a quick call and we'll put you in touch!

This summer we refreshed ADSI Tech



Our newly structured IT Support Sector **ADSI Tech** offers Customers more services than ever before. You can now benefit from;

Cyber Essentials



Getting your business Cyber Essentials certified is rapidly becoming essential for many companies that deal daily with customers data and require security and protection.

The complete task of checking systems and processes, plus testing your entire organisation, may seem daunting and time consuming but we can help you with the application and certification. Why do you need it?

Cyber Essentials certification protects your business and means less issues and less downtime

It builds confidence and trust with customers knowing their data is secure with you

It is a great baseline for GDPR compliance

It is required for most local Government tenders and larger corporations – it could be the difference between winning and losing that important contract!

IT Support Plans BRONZE SILVER GOLD

Why just manage your IT, when your IT can be managed?

Our Flexible Service Plans provide full support and complete responsibility for your overall IT requirements, managing day-to-day services and providing long term advice regarding IT-related business issues.

As a client of ADSI Technology you will receive pro-active service from our trained and professionally qualified staff who have the 'know how' to prevent issues before they affect you and your business. We are proud to have a great team here at ADSI, experienced in Information Technology specialising in programming, networking & infrastructure, software and hardware support. We identify trends and recurring issues to isolate the root causes, plus find the solution to stop those issues reoccurring.

From one-off projects to fully integrated IT support packages we are there for your requirements today and in the future.

ADSI Cloud Backup Solutions



Banish worries of backing up your systems and data with ADSI TECH comprehensive Cloud Backup solutions.

We can arrange for data to be collected either remotely or on site, contact us today to discuss your requirements.

- Know your data is safe and secure
- Helps protect your business from Malware & Ransomware threats
- Nightly backups with verification
- Access, use and recover data safely
- Online portal to recover any local files
- Affordable payments to suit your requirements and budget
- Our Tech Team are always on hand to assist you

Interested in any of our ADSI Tech Services?

Contact a member of the team on **01268 495566**/ Email **info@adsitech.co.uk**

Energy News

The Energy market has been hitting the News over the last few months; price rises, price caps, many of the smaller suppliers are going bust, and the big providers taking over accounts... If you're unsure how or where you stand, speak to a member of our Energy Team and find out your best options going forward.

Our Energy consultancy is completely free and impartial, we deal with all the leading Gas & Electricity providers so you can be assured of good, sound advice.

Simply call Simon Field or Dave Cribbs on 01268 495555 or email energy@adsi.co.uk. We are here to help you!



Staff Focus

Adam Peake is the Team Leader for Infrastructure within our IT / ADSI Tech division. He has been with us since 2016, started as an IT Support Technician and has worked his way up to leading and training the current support team. If he's missing from his desk at Head Office, he's probably out assisting clients or at one of our serviced offices doing 'techie' things... We asked Adam;



Describe a typical day in the IT Dept at ADSI

The great thing about IT is that there is never a typical day; you can plan and prepare a set of tasks and one phone call can change all of them!

As a team, we generally spend half of our time running Support and the other half building systems. It's a great feeling assisting customers and solving issues, and in turn, finding a system solution that will ultimately save them time, daily.

Many people don't understand what is involved to fix what appears to be a simple problem, but it can actually be something far more complex. This can be awkward; I always try to explain what's involved whether or not they understand! However, the flip side of this is that sometimes an issue appears huge, but a mere flick of a switch sets it right, hence providing a quick, more rewarding experience for us and them. We also handle support for MDM, VoIP, and our Managed Property Offices, which is great as it gives us a variety of tasks most days.

What do you most like about your job?

I've been in the IT industry for about 7 years now and still enjoy the work. The main things I've always liked is the reward of helping people with their issues and being able to build a new system from the ground up. This remains the same now as it was in the beginning, and I suspect, will be in the future too. I do this stuff at home as a hobby, so meeting challenges at work is a bonus (even if the issue is impossible to fix)! ADSI has a bunch of cool systems, Adrian is also keen on Technology, so he is happy to invest in the equipment to keep us up to date.

What's your next career move?

I'm happy in the industry and enjoy what I do. Technology advances every day, so I'm continually learning new things. Since being in the Team leader role I've found it challenging, but enjoyable. It's been nice to help people in IT roles, being able to pass on my knowledge to help the team has been rewarding. I'll continue to be in the IT industry for a long time. In a few more years I'd like to lead from the front and take on a Managing role, I'm definitely up for more responsibility and leadership!

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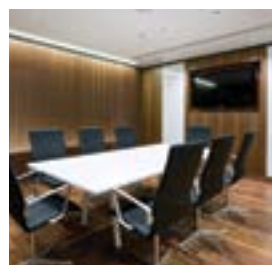
Need Office space?

We don't often give this side of the ADSI Group a shout

We rent Business Space; Offices, Workshops, storage and Warehouse facilities.

We have a large portfolio of property throughout Essex so do check our property website for the latest availability;

www.essex-offices.co.uk or call 01268 495591



Need help with a handset, VoIP system, MDM....

take a look at our support pages on our website; www.adsi.co.uk/handset-support or our YouTube Channel; just search ADSI and you'll see our logo!

Recommend a colleague or business associate and you will both be rewarded £20. OR donate to a charity of your choice.

Simply let your account manager know the details of any business friend that would be interested in any of our services, once they have taken out a service, we will send you £20 and credit their new account with £20 too.

Recommend as many as you like - no limit!