

Mobile Device Management



Take control of your devices
no matter who has them

ADSI Mobile Device
Management is available
from just **£2.49 a month**,
per device.

Powered by IBM, supports iOS and Android smartphones
and tablets. MDM allows you to enrol and centrally
manage business devices.

TAKE CONTROL OF:

Calls // Websites visited // Messaging // Music
Apps // Downloads // Sharing // Gaming
Data usage // Social Media sites // Streaming // TV & Movies
Data costs // Notifications // Fraud // Tracking

ADSI MDM simplifies Mobile Device Management by providing visibility and control of smartphones and tablets within the business. With the increasing volume and diversity of both 'bring your own device' (BYOD) and corporate-owned devices being used in organisations today, a growing challenge for businesses is keeping corporate information secure – ADSI MDM is the solution.

Key features and benefits

- Centralised management of all company devices
 - Quick and easy to install
 - Approve or quarantine new mobile devices on the network
 - Remotely manage devices; know where they are and what they are being used for
 - Restrict, add and manage settings and applications on devices
 - Distribute and manage public and corporate applications
 - Disable, remove data & apps across devices by geographical area, time, employee
 - Manage and secure 'Bring you own Device's, ensure privacy controls in place
 - Configure email, calendar, contacts, Wi-Fi and VPN profiles over the air
 - Safely share and update documents and content
 - Remotely locate, lock and wipe lost or stolen devices
 - Enforce Kiosk mode on device by removing all apps other than company defined ones
 - Connect to all your business systems whilst on the move
 - Keeps your Data secure in line with GDPR compliance
- Safeguard devices by;**
- Enforce encryption and password visibility settings
 - Require passcode policies with configurable quality, length and duration
 - Selectively wipe corporate data leaving personal data intact
 - Jailbreak and root detection

PLUS

Full tracking solutions; receive reports on device location over a period of time

Expense Management; keep track of data usage to help avoid & prevent unnecessary costs by monitoring and enforcing the mobile data usage on business devices



With ADSI you get;

- ✓ Proven track record of Customer Excellence
- ✓ A Dedicated Account Manager
- ✓ Your call answered within 3 rings
- ✓ A choice of affordable business plans
- ✓ Device configuration options
- ✓ Bespoke plans for 100+ devices
- ✓ Regular account monitoring & reviews
- ✓ Expense Management & Location Tracking (additional services available)



With ADSI MDM you have access to our MDM Service Desk - a dedicated support team with extensive knowledge & expertise to assist you.

Glossary of ADSI Mobile Device Management Solutions

Solution	Description
Mobile Device Management - Smartphones and Tablets	Visibility and control over compatible devices.
Mobile Application Management	Distribute, manage and protect applications across mobile devices
Container App	Separate work and personal mobile apps and data on devices
Secure Mobile Mail	Contain and encrypt corporate email, contacts and calendar
Secure Mobile Chat	Provide protected, corporate sanctioned instant messaging
Secure Mobile Browser	Safeguard data, boost productivity and control access to websites
Mobile Application Security	Protect access to private, enterprise apps and prevent data loss
Gateway for Browser	Access corporate intranet, websites and web apps without initiating a VPN session
Mobile Content Management	Grant secure access to work documents in an encrypted container
Gateway for Documents	Enable security-rich mobile access to corporate file repositories
Gateway for Apps	Enhance enterprise apps with seamless access to internal corporate data
Mobile Identity Management	Dynamically assess risk of mobile app access
Mobile Document Editor	Empower users to securely create, edit and save mobile content
Mobile Document Sync	Allow users to synchronise documents across managed mobile devices
Mobile Threat Management	Assess risks from mobile malware and compromised devices
Report Management - Data usage, User Usage History	Receive reports of data usage and browser history over a period of time
Location Tracking Reports	Receive reports of location of device over a period of time
Mobile Expense Management	Prevent costly and unexpected costs by monitoring and enforcing mobile data usage

ADSI MDM PLANS:

please indicate which ADSI MDM Plan required, complete your details, detach and send

SOLUTION	PROFESSIONAL	PROFESSIONAL PLUS	ENTERPRISE	ENTERPRISE PLUS
Mobile Device Management - Smartphones and Tablets	✓	✓	✓	✓
Mobile Application Management	✓	✓	✓	✓
Container App			✓	✓
Secure Mobile Mail			✓	✓
Secure Mobile Chat			✓	✓
Secure Mobile Browser			✓	✓
Mobile Application Security			✓	✓
Gateway for Browser				✓
Mobile Content Management				✓
Gateway for Documents				✓
Gateway for Apps				✓
Mobile Identity Management				✓
Mobile Document Editor				✓
Mobile Document Sync				✓
Mobile Threat Management		✓	✓	✓
Report Management - Data usage, User History	Monthly	Monthly	Weekly	Weekly
ADSI Service Desk	Email Support 8.30am to 5.30pm Mon-Fri (excl BH) Response time max 4 hours		Email & Telephone Support 8.30am to 5.30pm Mon-Fri (excl BH) Response time max 1 hr	
PRICE PER DEVICE, PER MONTH	£2.49 <input type="checkbox"/>	£3.49 <input type="checkbox"/>	£5.99 <input type="checkbox"/>	£7.49 <input type="checkbox"/>

ADDITIONAL BOLT-ONS AVAILABLE

Securer Mobile Browser	£1 <input type="checkbox"/>	£1 <input type="checkbox"/>	Included	Included
Expense Management	£1 <input type="checkbox"/>	£1 <input type="checkbox"/>	£1 <input type="checkbox"/>	£1 <input type="checkbox"/>
Location Tracking - Monthly	£2 <input type="checkbox"/>	£2 <input type="checkbox"/>	£2 <input type="checkbox"/>	£2 <input type="checkbox"/>
Location Tracking - Weekly	£3 <input type="checkbox"/>	£3 <input type="checkbox"/>	£3 <input type="checkbox"/>	£3 <input type="checkbox"/>
Location Tracking - Daily	£5 <input type="checkbox"/>	£5 <input type="checkbox"/>	£5 <input type="checkbox"/>	£5 <input type="checkbox"/>

Prices based on 24 month contract, payable monthly by Direct Debit

COMPANY	CONTACT
ADDRESS	
TELEPHONE	EMAIL
SIGNATURE	DATE

By signing this form you agree to our terms and conditions. Orders can only be processed with a completed Direct Debit Form (overleaf).

When complete send to Mail: ADSI FREEPOST **Email:** solutions@adsigroup.co.uk **Fax:** 01268 495511



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

ADSI Ltd
Alexander House
Christy Court
Basildon
Essex
SS15 6TL

Service user number

2 8 6 5 9 6

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To: The Manager Bank/building society
Address

Postcode

Reference

FOR ADSI OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Instruction to your bank or building society

Please pay ADSI Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with ADSI and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- Direct Debit payments will appear on your statement as ADSI
- If there are any changes to the amount, date or frequency of your Direct Debit ADSI will notify you 10 working days in advance of your account being debited or as otherwise agreed, if you request ADSI to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by ADSI or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when ADSI asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Terms and Conditions

You should read these terms and conditions carefully

We, us means ADSI Limited, a company registered in England with registered number 2488146.

Definitions of words and phrases used in our terms & conditions;

Mobile Device Management (MDM)

Security software used by ADSI to monitor, manage and secure employees' mobile devices that are deployed across multiple mobile service providers and across multiple mobile operating systems being used in an organization.

Configuration

The particular arrangement or pattern of a group of related features to tailor your Mobile Device Management solution. Your configuration will define the parameters and values that you wish to have on your registered devices.

Device

The smartphone, tablet or laptop that is registered on the ADSI Mobile Device Management contract.

Period of Cover

The minimum Period of Cover is 24 months. Your initial contract period will be 24 months. After completion of the minimum period you may give 90 days' notice to terminate in writing.

Plan

The type of Mobile Device Management cover & package you have selected and purchased from ADSI; Professional, Professional Plus, Enterprise, Enterprise Plan

Premium

The amount you agree to pay us in return for the Mobile Device Management Plan.

Registered

The device that has installed the Mobile Device Management software and is being covered / managed by such.

You/Your

This refers to the customer whose name appears on the Mobile Device Management Plan application form and any person authorised by that customer to use the solution.

INTRODUCTION

The ADSI Mobile Device Management Plan provides you with software for your selected devices, subject to the terms, conditions, and limitations shown below or as amended in writing by us. The MDM App MUST be installed and running on the device for the service to work.

Information Provided

You must take reasonable care to ensure that the information provided to us when you take out the Mobile Device Management Plan and throughout its duration is complete and accurate.

ADSI MDM Support

Your Mobile Device Management Plan gives you access to our Service Desk throughout the duration of your contract.

With your purchased Professional or Professional Plus Plan you have a dedicated email address to direct your questions and enquiries to – mdmsupport@adsigroup.co.uk. The maximum response time for this support is 4 hours, within ADSI working hours (Monday to Friday, 8.30am to 5.30pm). Our Service Desk operates a ticketing system so your initial email will be allocated to the next available Service Desk team member to deal with your enquiry.

With your purchased Enterprise or Enterprise Plus Plan you have a dedicated Support telephone line and email address to direct your questions and enquiries to – Telephone 01268 495575 / Email mdmsupport@adsigroup.co.uk. The maximum response time for this support is 1 hour, within ADSI working hours (Monday to Friday, 8.30am to 5.30pm). Our Support Desk operates a ticketing system so your initial email will be allocated to the next available support team member to deal with your inquiry.

Any emails received outside ADSI working hours will be logged for the Service Desk at the beginning of the next working day.

To help us improve our service we may record or monitor telephone calls.

Payment of Mobile Device Management

Premiums are due monthly by Direct Debit and are only in force if the monthly premium continues to be paid. Failure to maintain payments will give us the right to terminate your MDM Plan but the remaining amount for the duration of the initial 24 months will remain payable.

Cancellation

If you wish to cancel after the 24 months, you must do so giving 90 days written notice. Non-payment of the Premium will result in your account being suspended and your devices no longer being covered. We may, at our discretion, reinstate your cover upon the payment of any outstanding Premium within two months of the original payment due date. In the event that the Premium is not fully paid for two consecutive monthly payments, your policy will be cancelled and all benefits will end immediately. We are under no obligation to tell you if we haven't received payment. In the event of us changing the terms of your plan, you will always have the right to cancel before the changes become effective.

Changes to terms and conditions

We may alter the terms and conditions of your Mobile Device Management Plan at any time, including but not limited to the Premium, Terms or Configuration, giving you no less than 30 days' notice via email or letter using contact details held on our database or any alternative communication method accessible to us.

General Conditions

Your rights and obligations under these terms and conditions are personal to you/ your company and may not be assigned by you to any third party. We may transfer our rights and/or obligations under these Terms and Conditions or any part thereof. We reserve the right to terminate the Plan at any time. You must be aged 18 years or over.

Our Responsibility to You – Please Note

We will perform the contract with reasonable skill and care. We shall not be liable for call, data or network charges during any period. In no circumstances shall we be liable for any loss or damage arising out of all related services that we provide which is for any loss of profits, loss of sales, loss of turnover, loss of bargain, loss of opportunity, damage to goodwill or reputation, loss of use of any apparatus, software or data loss or time on the part of management or the staff or any indirect or consequential loss or damage however so arising, for death or personal injury. In the event that you use an item for a commercial purpose then we shall not be liable to you for any loss of income, business or profits or any other economic loss arising out of your use or inability to use any item at any time, however this loss may be caused and whether or not it is a result of your own negligence. If we are unable to provide the MDM service for a continuous period of 10 working days you may be entitled to a reduction of the monthly payment for the effected period of time.

Force majeure

We shall not be held liable for failure of or delay in performing its obligations under this Agreement if such failure or delay is the result of an act of God, such as earthquake, hurricane, tornado, flooding, or other natural disaster, or in the case of war, action of foreign enemies, terrorist activities, labor dispute or strike, government sanction, blockage, embargo, or failure of electrical service. In such incidents, we will make every reasonable attempt to minimize delay of performance. In the event force majeure continues longer than 120 days, either party may terminate the Agreement, repaying the full amount of any payments made during the period of non-performance within 14 days of termination notice.

Severability

If any part of this agreement is determined by a UK court to be invalid, illegal, void or otherwise unenforceable under any present or future law, then the remainder of this agreement shall not be affected thereby.

Complaints

It is the intention to give you the best possible service but if you do have any questions or concerns about this Mobile Device Management Plan, or the handling of our service, you should in the first instance contact ADSI at;
ADSI, Alexander House, Christy Court, Basildon, Essex, SS15 6TL
Tel 01268 495555 Fax 01268 495511
Email solutions@adsigroup.co.uk