



## Expense Management

Expense management is an add-on feature for the ADSI MDM solution, available from £1 per user.

Whilst most business mobile networks today provide a spend cap and send alerts to users when data allowance is reached, this often not communicated back to the actual bill payer. Consequently, when alerts are not communicated, the account may have already been charged for the extra data used, per MB. The data allowance is then only reset on the next bill date.

To manage expenditure on the account and to help prevent unwanted data charges, ADSI has teamed up with IBM to provide software which will track users' data limit. This is managed by an App called MaaS360.

If you are the Bill Payer for any devices using data, you will definitely benefit from this solution.

### The App & how it works

The App collects the data from the device and **3 alerts** are setup for when these data thresholds have been reached. **They are set to 70%, 80% and 100% of allowance.**

Each time a threshold is reached, you, the bill payer and your ADSI Account Manager are alerted by email.

At the point of the threshold reaching 100%, the device is blocked from using any further data.

At this point, your ADSI Account Manager will call you to discuss the options available. This could be adding a one off data bolt-on, changing the tariff with higher data allowance or just blocking the handset from using more data until the next bill date - the choice being with the actual bill payer, not the user!

### Android devices

The solution works brilliantly with Android devices, the App runs in the background and the user is unable to stop it. This is important as the App the collects the data usage from the device.

### iPhone and iPad devices

Whilst the solution is extremely effective, in order to collect data, the App must be kept open in the background as it collects the data usage from the device. iPhone and iPad users need to ensure they do not close the App as this prevents the data from being collected.