



Connecting your business

ADSI Client Case Study

Our Client – Dogs Trust

Dogs Trust, formerly known as the National Canine Defence League, is an animal welfare charity and humane society in the United Kingdom which specialises in the well-being of dogs. Founded in 1891 the charity rehabilitates and finds new homes for dogs which have been abandoned or given up by their owners.

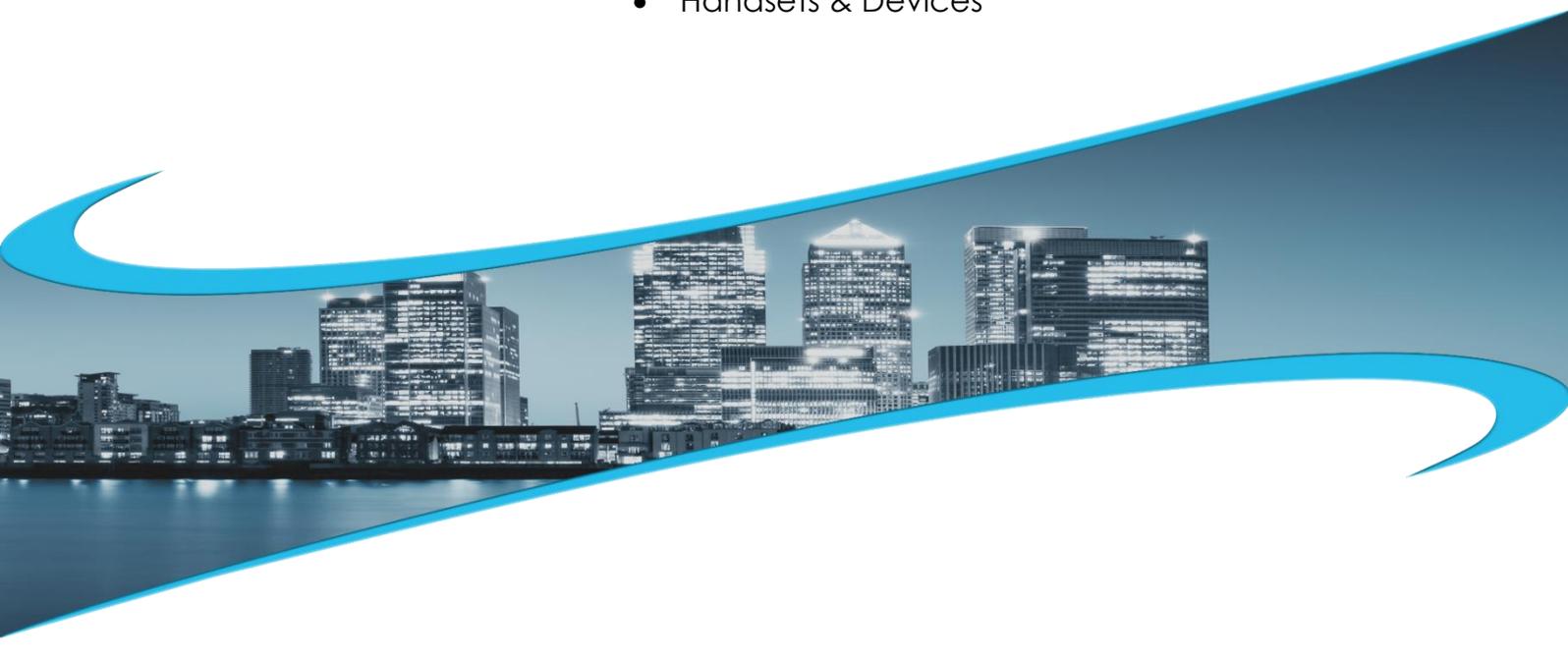
Dogs Trust has 20 rehoming centres across the UK.

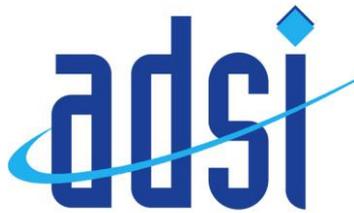
ADSI have been looking after mobiles for the charity since 2011.

As the charity has developed and become more widely known with more premises, the requirements for smartphones, mobile devices and reliable connection has increased to truly provide the workforce with mobility and flexibility every day.

Services provided by ADSI

- Account management for the O2 company mobiles
 - One account manager; a single point of contact
- Monthly Bill review to client's requirements; spend analysis and advice
 - On-going support from our team of specialists
 - Handsets & Devices





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Telecoms savings

Being a leading Charity, Dogs Trust are, of course, very conscious of any expenses. ADSI monitors and manages the O2 account to ensure that they have the most cost effective tariffs in place for their requirements.

The Charity receive monthly bill manager reports providing detailed breakdown of all the costs along with advice on call expenditure and future recommendation. This ensures that the correct voice and data tariff are in place every month and if any overspend appears likely, ADSI can act quickly to control and contain any unwanted costs.

Recently Dogs Trust have moved away from having portable Wi-Fi devices to tethering directly from handsets, this further saves time and money.

Technology

Dogs Trust like to be at the forefront of technology as well as having the most cost effective and efficient solution to ensure flexible working across the board. ADSI keeps them informed of the latest technology, products and devices available.

Having their own Account Manager at ADSI means that Dogs Trust are able to order devices as and when they are required, ensuring no unwanted devices are incurring costs.

Support

ADSI have a dedicated support team on hand to help with any queries and requests that occur. Our team will answer the phone within 3 rings.

<https://www.dogstrust.org.uk/>

