



## Expense Management

Most business mobile networks do not provide a data cap when a user has reached their monthly data allowance. Despite the mobile networks sending text alerts to a user when they have reached their data allowance limit, this is often not communicated back to the bill payer. Consequently, when these alerts are not communicated from the user to the bill payer, they will find they have been charged for the extra data used, per MB. The data allowance is then only reset on the next bill date.

To help prevent unwanted data charges, ADSI has teamed up with IBM to provide software which will track users' data limit. This is managed by an App called MaaS360. If you are the Bill Payer for any other devices you will definitely benefit from this solution.

### Android devices

The solution works brilliantly with Android devices. The App runs in the background and the user is unable to stop it. This is important because the App collects the data usage from the device.

### iPhone and iPad devices

Whilst the solution is extremely effective, in order to collect data, the App must be kept open in the background as it collects the data usage from the device. iPhone and iPad users need to make sure they do not close the App in the background as this will prevent the data from being collected.

### The App & how it works

The App collects the data from the device and we set up 3 alerts when the data threshold has been reached.

These are set to 70%, 80% and 100%.

Each time a threshold is reached, you and your ADSI Account Manager will be alerted by email.

At the point of the threshold reaching 100%, we will block the device from using any more data.

Your ADSI Account Manager will then call you to discuss the options available. This could be adding a one-off data bolt on, changing the tariff with higher data allowance or just blocking the handset from using more data until the next bill date - the choice being with the actual bill payer, not the user!