

Automated Voice Messaging Solutions

A better way to make bulk calls.... and get results



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A company you can rely on

Founded in 2002, ADSI offer a range of cost effective business to business solutions with on-going account management for small companies, corporates and large enterprises.

We initially entered the telecommunications market providing quality mobile over the years we have added energy consultancy, automated voice messaging, VoIP, IT support & service and a range of other professional managed services.

Autovoice is part of the ADSI Group and is a bespoke automated voice messaging solution, with full feedback of the results.

Suitable for any business, Autovoice offers an easy and affordable way of bulk calling your clients, customers, suppliers, business colleagues or employees by simply typing in your message, loading your contacts and scheduling the calls. No more time wasted on endless, repetitive calls! This quick and effective communication will be the perfect solution to increase your company efficiency.

Businesses can;

- Schedule calls to an entire group in minutes
- Streamline and control client and staff communications
- Increase contact and response rates
- Reduce 'no shows' and manage appointments more effectively
- Send professional messages to customers
- Save time and money
- Improve efficiency and increase revenue
- And much, much more ...

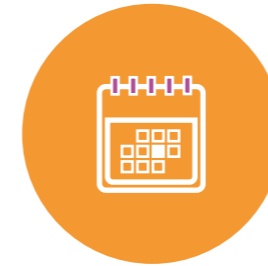
Autovoice is a hosted and secure Web-based service that requires no additional hardware or software. It's intuitive, easy to use and has a very low cost.

Send to a few, or up to a hundred thousand in one campaign – it's up to you...

Just think; routine and repetitive phone calls for minimum effort and cost! It's not rocket science!

We use the very latest text-to-speech software combined with an intuitive and user-friendly call set-up process; simply enter the numbers and the message will be delivered.

Make calling your customers easy. Send messages such as;



Appointment reminders

to clients to reduce missed appointments and 'no shows'



Marketing messages

such as advertising special offers, promotions & sales events



Surveys

Carry out customer surveys, get feedback and ask CSI questions



Deliveries

Announce and remind customers of delivery times, with rescheduling options



Announcements

for new products & services, updates, opening times and changes affecting business



Alert Messages

Send emergency alert messages and recall notifications



Service Reminders

For service, repairs and maintenance, expired guarantees, reminders and alerts



Renewals

Policy, Contract & Tendor renewals and amendments, warn of closing & expiry dates



Staff Notifications

Notify colleagues and employees of company news, give staff updates



Business Broadcasts

Advise meeting changes & agendas, events and news



Payment reminders

Chase debts and send reminders with bill payment options



Security

Quickly alert or advise customers of potential or harmful security leaks/ threats



Autovoice can benefit a variety of business and service industries, here are some examples;

Beauty Salons, Private Clinics, Hairdressers, Spas...



Industries such as these can lose a lot of revenue by no-shows. You can easily and simply reduce the amount of missed appointments to sending reminders to clients prior by their booking date.

Why not increase sales by running marketing campaigns? Broadcast monthly offers and promotions, last minute deals and appointments available – all quick, effective and low cost by just loading your contacts and message in minutes!

And lastly, to enhance the whole customer experience you can ask clients for feedback on your services; were they happy? would they like to make a follow-on or regular booking? Would they recommend you? You could even offer a recommend a friend incentive!

For example;

Great news, there's 25% off nail treatments this month at Unique Beauty Clinic call 01234 999001 to make an appointment

Hello, this is Unique Beauty Clinic. We are calling to remind you of an appointment for Amy Jones at 3pm on 12th May

Delivery Industry



In today's busy world customers expect a better and more flexible service from industries such as delivery companies. No-one wants to wait in all day for parcels to arrive, with more and more ordering done online it can be extremely time consuming, inconvenient and frustrating for customers.

Driver time is also wasted if no-one is in to take delivery, resulting in a return to depot and re-arranging a future drop.

This can all be solved by managing and scheduling delivery reminders, instructions, updates, time slots, alternative dates and times – quickly and easily.

Resulting in happy customers and time efficient drivers!

For example;

Hello, this is ABC Courier. We have a delivery scheduled for you on 12th May. We expect the item to be with you between 8am and 11am.

Please Press 1 to confirm this is OK or Press 2 if you wish to choose another day or timeslot.

Finance and Debt Agencies



Prompt payments are important for any business to survive today's current economic climate.

Our Autovoice solutions are perfect for Debt Collection Agencies and Finance companies, or indeed any business that needs to chase up their debtors on a regular basis.

You can send payment reminders to clients and advise them of payment dates, terms and amounts; just load up your contact list and create your message, schedule for the best time to call and you're off!

Try bulk messages by sending marketing calls such as announcing finance rate changes and new products to existing or past customers.

For example;

Hello this is ABC Finance. We are calling to remind you of a payment due of £210.45 on your outstanding credit agreement, reference D123456. Please arrange payment of this within the next 7 days to avoid charges.

Garage Services



From small privately owned garages to large franchises, our telephone messaging solutions can provide a wide range of options for contacting and keeping in touch with your customers;

- Appointment / Booking reminders
- Service & MOT reminders
- Safety Notices
- Product Recalls
- Warranty expiry warnings
- Parts arrival notifications

Carry out Customer satisfaction questions and feedback easily and cost effectively.

Great for bulk marketing messages to, a selection of, or your entire customer list. Inform clients of the latest offers, news, announce product updates, broadcast new opening times and business changes and much more. Autovoice is a superb marketing tool that will benefit your business for minimum cost and effort.

For example;

This week's offers at ABC Dealer is a comprehensive Winter Car Check for just £25. We'll check your tyres, brakes, oil and anti-freeze before the big chill. Call 01234 558855 to make an appointment.

Hello, this is ABC Dealer. We are calling to remind you of your Service appointment for Renault Clio registration AB10XYZ at 3pm on 12th May.

Recruitment, Staff & Temp agencies



Need to remind candidates of their interviews to avoid embarrassing no shows?

Candidates & new staff not attending appointments, interviews and placements are bad for business. Personnel not turning up for appointments will mean an unhappy client resulting in a loss of revenue and faith in your company.

Autovoice can help by calling your staff or candidates and simply reminding them of their appointment. You can create the message and enable a key response to a question.

For example;

Hello, this is Premier Recruitment. We are calling to remind you of an interview booked for Amy Jones at CCU Associates on 12th May at 3pm

Please Press 1 to confirm your attendance or Press 2 to rebook the appointment

You can then check back and view the call reports to see who responded.

Need to advertise a new vacancy to Job Seekers on your books? Announce job vacancies to your candidates and invite them to apply (perfect for temp vacancies!).

Inform your candidates of your latest opportunities and news, or broadcast to your clients new opening times and business changes, inform of recruitment fee changes and offers and much more!

Corporate Businesses



Autovoice is so versatile it can benefit a huge range of businesses. In fact any company that regularly makes a number or numerous repetitive calls to contacts will find it extremely useful.

This superb management tool enables you to easily;

- Broadcast company news to employees
- Make announcements such as staff changes and vacancies
- Inform staff of events
- Send meeting invites
- Reduce missed meetings and appointments by reminding attendees

For example;

Employee announcement
Please be advised we will closing over the Christmas period from Thursday 22nd December until Tuesday 2nd January

Save the Date
Management Annual Garden Party will be held at Alexander House, Basildon on Saturday 20th August from 2pm onwards. Staff and family welcome.

Why not carry out customer surveys and obtain feedback on your delivery services?

Ask customers for feedback; try asking for a score on your service on a 10 out of 10 basis? A happy customer will recommend your services and use you again if they've been impressed!

Our solutions are;

Text to Speech

Improve communications with our Text to Speech solution and say goodbye to time-consuming, repetitive calls...

Text to Speech couldn't be easier. Accessed via a self-service website, messages and campaigns can be created by following simple step-by-step instructions.

Simple. Fast. Reliable. Here's how it works



Add Contacts

Simply load up the your Contacts phone numbers or type in manually if you prefer.



Create your Message or multiple messages

Type in the message you would like to send from your PC or mobile device.

Indicate how many re-tries and intervals for unanswered calls & voicemails.

Decide and manage your feedback/ response to calls.



Schedule

Carry out some test calls so you get it your message right!

Then decide and input what date and time you would like to send the messages.



Delivery

Autovoice Text-to-Speech converts your plain text message to audio using the latest technology and delivers your message by voice.



Reports

Check back later and follow the progress of your calls, monitor feedback and response so you know exactly what's happening.

Available from £19.99 a month plus 15p per minute

Custom

With Autovoice Custom we listen to your requirements and work with you to deliver a comprehensive bespoke call solution that gives you complete control.

Key features of Custom include;

- Messages are recorded by a voiceover professional, or one of your own staff if you prefer.
- Personalised messages with variable content
- Multiple call tries at defined, varying intervals
- User-defined campaigns
- Automatic voicemail detection
- Fully interactive keystroke response to message prompts
- Optional call routing to call centre
- Comprehensive call reporting
- Detailed call feedback viewed on screen, real-time or downloadable
- Itemised billing for cost analysis
- API; integrate between your company server and ours
- One off development fee may be incurred for some features

Available from £49.99 a month plus 15p per minute

Discount available for monthly expenditure;	
OVER £100	5%
OVER £250	10%
OVER £500	20%
OVER £1000	30%
OVER £2500	50%

Note: only connected calls are chargeable. Calls logged and billed on a per-second basis, pro-rotta the above rates. Minimum connection of 5 seconds. All prices exclude VAT. Minimum contract length 24 months.



Hello, this is Faraway Designs; we look forward to welcoming you to the grand opening of our new showroom on Saturday 10th June between 9am and 5pm.

If you would like to make a fixed appointment with a consultant on that day, press 1

If you would like a brochure sent press 2

If you would like us to call you to make an appointment for another day press 3

Please let us know your name and address so we can post a brochure to you

Please tell us what time you would prefer your appointment with a consultant to be on Saturday 10th June

What day would you like an appointment with a consultant?

Here's what Autovoice users are saying;

- “ It's a great way to remind our clients of their appointments – simple and easy to use. We have seen a significant improvement in overall attendance figures ”
- “ Using Autovoice's automated voice messaging has proved a smart way of doing business for improved productivity and better focus in terms of liaising with our customers ”
- “ for very little cost we are able to keep in touch regularly with our members - so much easier and quicker than calling everyone or sending out letters ”
- “ very successful, very pleased with the results of our campaigns ”
- “ The service works well; we have seen a definite increase in responses ”
- “ We have found Autovoice very useful - our staff now recognise that we contact them this way and expect our messages and announcements ”

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mobiles

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autovoice

VoIP

energy