



Infrastructure Support Engineer

SALARY DOE

HOURS Monday to Friday 8:30am – 5:30pm

LOCATION Basildon

Our company details

ADSIO is a leading independent consultancy located with offices based in Essex and Yorkshire. We specialise in reducing corporate costs such as Mobile Communications, Fixed Line Telecoms, IT Support and Energy.

Due to continued expansion we have an exciting opportunity for an enthusiastic Developer to join our business.

Role and Responsibilities

Primarily responsible for the IT infrastructure, including computer network, Servers, storage and telephony; Installing, maintenance, upgrading, patching and monitoring the IT infrastructure to ensure maximum availability and performance during core business hours. Responsible for responding to end user and client issues, requests and incidents; being actively involved in the delivery of various IT projects.

Key responsibilities

- Provide day to day Infrastructure support functions
- Server Installation, management and maintenance
- Server Application maintenance, installation and support incl Databases and DBA activities
- Build and Maintenance of Desktop, Thin Client and Laptop Hardware and Software
- Active Directory / Group Policies Maintenance
- Asset Management (HW, SW, Licenses)
- Occasional UK travel to other sites

Preferred Skills

- Windows Server and Desktop Operating Systems
- VMware Virtualization installation and support
- Citrix XenApp administration and support
- iSCSI SAN/NAS Storage Infrastructure
- Networking (Cisco ASA, Switches, VLAN, WLAN)
- Active Directory (AD) - Group Policy Management
- PowerShell Scripting
- ITIL Certified (V3 foundation)
- Excellent communication skills - ability to deal with all levels of end user & partners/vendors
- Self-motivated with the ability to manage oneself

Personal Attributes

- Excellent communication and interpersonal skills with a strong customer focus.
- Strong and engaging presentation skills with the ability to articulate the technical aspects of the service both succinctly and clearly.
- A strong team player.
- Excellent planning, organizational and time keeping skills.